

# Win95 Device Driver Description Errors

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95

WINDOWS

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The information in this article applies to:

- Microsoft Windows 95
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SUMMARY

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This article describes the three parts of the following error message:

Invalid VxD dynamic link call from <Part 1> to device <Part 2>, service <Part 3>

MORE INFORMATION

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Normally, an Invalid Dynamic Link Call error message is the result of an incompatibility between driver versions, or a damaged or missing driver.

Try uninstalling and then reinstalling any programs or components that you installed recently (before the error message occurred).

The error message stated above may occur because your computer is configured incorrectly. This may be due to a device driver that was added or removed recently.

Part 1

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- Part 1 may be divided into an encoded device name, object number, and

offset, such as "VMM(0A) + 0000001C." This example means the problem was detected in the VMM virtual device driver, in object 0A, at offset 0000001C.

- If Part 1 is an eight-character sequence of letters and numbers, such as "C13A1EC6," a device driver jumped to an invalid location. The identity of the driver could not be determined.

If this is the case, restart your computer in Safe mode by pressing the F8 key when you see the "Starting Windows 95" message, then choosing Safe Mode from the Windows 95 Startup menu. If the error message does not reoccur, the problem may be caused by one of the installed device drivers. For information about how to create a new System.ini file without third-party drivers, see the following article in the Microsoft Knowledge Base:

ARTICLE-ID: Q140441  
TITLE : Creating a New System.ini File Without Third-Party Drivers

Part 2  
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- If Part 2 is the name of a device (such as VMD), the named device driver should be upgraded to a Windows 95-compatible version.

When this type of error occurs, it means Part 1 requested that Part 2 perform an operation that Part 2 does not support. This typically means that there is a version mismatch between the two drivers.

If this is the case, make certain Part 1 and Part 2 are compatible. If the driver identified in Part 2 is provided with Windows 95, make sure the driver identified in Part 1 is designed for Windows 95.

The driver identified in Part 2 may not be compatible with Windows 95

because a newly installed program may have replaced the Windows  
95  
standard driver with a customized driver. This is typically the  
case  
for device drivers marked with an exclamation point in the table  
below.

- If Part 2 is a four-character sequence of letters and numbers,  
such as  
"0418," a device driver required by the system could not be  
found.  
See the below table for a list of commonly encountered device  
drivers and their identification numbers.

If this is the case, install the missing driver or remove the  
driver  
identified in Part 1 that requires it.

Part 3  
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Part 3 provides the service ordinal (for example, it identifies  
which  
service from Part 2 was requested but could not be satisfied).

If the service number is unusually large (for example, the first  
two  
digits are not both zero), the problem may be that Part 1 is  
damaged.  
However, service numbers as large as 0191 are not unusual if the  
device driver identified in Part 2 is VMM.

If Part 3 is unusually large, reinstall the driver identified in  
Part  
1. Remember, Part 1 may contain a device name, an object number,  
and  
an offset.

How to Determine a Device Driver's Source  
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1. The device driver name may suggest the name of the program that  
installed it. For example, CCVKD is the virtual keyboard device  
driver  
installed by Carbon Copy. Virtual devices often begin with the  
letter  
"V" and end in the letter "D." For example, VNAVD is the Norton  
Anti-  
Virus device driver.

If you are successful in identifying the source of the driver,  
remove

the corresponding program.

2. The device driver name may begin with the letters "NW," suggesting that it may be a Novell NetWare networking driver. Other clues that may identify a driver as network-related are the presence of the letters "NDIS," "NET," or "SERVER."
3. If you are unable to identify the program or component that installed the driver, search the [386Enh] section of the System.ini file for a line with the following form

```
Device=<DeviceName>.386
```

where <DeviceName> is the name of the device driver, possibly with a path, or possibly with a slightly modified name. For example:

```
Device=ccvkd.386
```

4. If the driver that needs to be replaced is one of the Windows 95 standard drivers, run Windows 95 Setup again, and choose to verify the installation.

The following table lists virtual device drivers you may encounter.

Legend:

# - Indicates a standard Windows 95 driver.

! - Indicates a standard Windows 95 driver that may have been replaced by a third-party product.

\$ - Indicates a driver provided by a third-party manufacturer.

3.0 - Indicates a driver from Windows 3.0.

3.1, 3.11 - Indicates device drivers that have been superseded by drivers in Windows 95.

ID No.	Driver Name	Driver Description
# 0001	VMM	Virtual Machine Manager
# 0002	DEBUG	WDEB386 Kernel Debugger

!	0003	VPICD	Virtual Programmable Interrupt Controller
Device			
#	0004	VDMAD	Virtual Direct Memory Access Device
!	0005	VTD	Virtual Timer Device
#	0006	V86MMGR	Virtual 8086-mode Memory Manager
#	0007	PAGESWAP	Demand Paging Swap Device
#	0008	PARITY	Parity-checking Device
#	0009	REBOOT	System Reboot Device
!	000A	VDD	Virtual Display Device
#	000B	VSD	Virtual Sound Device
!	000C	VMD	Virtual Mouse Device
!	000D	VKD	Virtual Keyboard Device
!	000E	VCD	Virtual Communications Device
!	000F	VPD	Virtual Printer Device
3.1	0010	BLOCKDEV	Block Device Driver
#	0010	IOS	Input/Output Supervisor
#	0011	VMCPD	Virtual Math Coprocessor Device
#	0012	EBIOS	PS/2 Extended BIOS Device Driver
#	0013	BIOSXLAT	BIOS Translation Device Driver
#	0014	VNETBIOS	Virtual NetBIOS Device Driver
#	0015	DOSMGR	MS-DOS Device Driver
#	0017	SHELL	Shell Interface Device
#	0018	VMPOLL	Virtual Machine Polling Detection Device
! 3.1	001A	DOSNET	MS-DOS Network Interface Driver - This driver is
			often replaced by third-party network
drivers			
!	001B	VFD	Virtual Floppy Device
\$!	001C	LOADHI	EMM386 Memory Manager Driver - This driver is often
			replaced by third-party memory managers
#	0020	INT13	Fixed Disk Interrupt Driver
! 3.1	0021	PAGEFILE	Paging File Device - This driver is often replaced
			by RAM-doubling software
	0022	SCSI	SCSI Device
	0023	MCA_POS	MCA_POS Device
	0024	SCSIFD	SCSI FastDisk Device
	0025	VPEND	Pen Device
3.1	0026	APM	Advanced Power Management Device
#	0026	VPOWERD	Virtual Advanced Power Management Device
#	0027	VXDLDR	VxD Loader device
#	0028	NDIS	NDIS wrapper
#	002A	VWIN32	Windows 95 Win32 Support Driver
#	002B	VCOMM	Windows 95 Communications Device Driver
#	002C	SPOOLER	Print Spooler
3.1	002D	WIN32S	WIN32S Driver
3.1.1	0031	VNB	NetBEUI Driver from Windows for Workgroups
3.1.1	0032	SERVER	NetBEUI Driver from Windows for Workgroups
#	0033	CONFIGMG	Plug and Play Configuration Manager
3.1	0034	DWCFGMG	Configuration Manager for Windows 3.1 and MS-DOS
#	0035	SCSIPOINT	I/O Subsystem Miniport Loader/Driver
#	0036	VFBACKUP	Helper Driver for Backup Applications

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#      0037  ENABLE  Accessibility Driver
#      0038  VCOND  Virtual Console Device for WIN32 Console
Subsystem
#      003C  ISAPNP  ISA Plug and Play Enumerator
#      003D  BIOS    BIOS Plug and Play Enumerator
#      003E  WINSOCK Windows Network Sockets
#      003F  WSIPX   Windows Network Sockets for IPX
#      0040  IFSMGR  Installable File System Manager
#      0041  VCFSD   CD-ROM File System Driver
#      0042  MRCI32  Microsoft Real-time Compression Driver
#      0043  PCI     PCI Plug and Play Enumerator
#      0045  EISA    EISA Plug and Play Enumerator
#      011F  VFLATD  Linear Frame Buffer Video Driver
#      0442  VTDAPI  Multimedia Timer Services Driver
3.0   0444  VADMAD   Auto-initialize DMA
!     0445  VSBD    Sound Blaster (Windows Resource Kit)  This
driver

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is often replaced by third-party sound

drivers

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#      0460  UNIMODEM Universal Modem Driver
#      0480  VNETSUP  Network Support Driver
#      0481  VREDIR   Network Redirector
#      0483  VSHARE   File Sharing Support Driver
3.11  0484           Old IFSMGR from Windows for Workgroups
#      0486  VFAT     32-bit File System Driver
#      0487  NWLINK   32-bit IPX/SPX-compatible Protocol
#      0488  VTDI     TCP/IP Driver
#      0489  VIP      TCP/IP Driver
#      048A  VTCP     TCP/IP Driver
#      048B  VCACHE   Cache Manager
#      048C  VUDP     User Datagram Protocol Driver
#      048E  NWREDIR  Windows 95 NetWare-compatible Redirector
#      0491  FILESEC  File Security Driver
#      0492  NWSERVER Windows 95 NetWare-compatible File Server
#      049B  VNBT     NetBIOS Transport for TCP/IP

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KBCategory: kbenv kbtshoot

KBSubcategory: win95

Additional reference words: 95

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